






Disaster Relief for

TEXANS

ELECTRIC BILLS

The Public Utility Commission of Texas ordered private utility companies:

- 1 Not to send bills to customers 
- 2 Stop water/electric shutoffs due to nonpayment 
- 3 Offer deferred payment plans when requested 

NOTE

Doesn't apply to municipally-owned companies or electric cooperatives.

PROPERTY DAMAGE

- 1 Take photos of property damage in good lighting 
- 2 Report it to your insurance company ASAP 
- 3 Keep receipts for repairs & replacements 
- 4 Don't throw out damaged goods until the adjuster visits 

FEMA ASSISTANCE

- 1 Go to [DisasterAssistance.gov](https://www.DisasterAssistance.gov)
- 2 Search your zip code to see if you live in a qualifying area 
- 3 Click "Apply Online" to get started 

NOTE

Contact your insurance company to file a claim first. You will need claim info to determine if you are eligible for federal assistance.

CONTROLLING OTHER BILLS

- 1 List creditors and phone numbers 
- 2 Call them to let them know you've been affected by the disaster 
- 3 Ask about temporary hardship & deferment options 
- 4 Write down details with dates, times, names & callback numbers 

Call 844-331-7534

for Free Financial Counseling and Help with Credit Card Debt

CONSOLIDATED CREDIT
When debt is the problem, we are the solution.

